



Client Feedback

"Thank you for sorting this out for me. It's getting out of control and without your help I would have just ignored it and made it worse."

"The people are absolutely brilliant; they are helpful, approachable, kind and always there when you need them."

"The adviser's plain speech and efforts have made my life less stressful."

Volunteer with Money Advice Services – we will train you up

- Money Adviser Roles
- Administrative Roles

Donations

Money Advice Services gratefully accepts cash or cheque donations made payable to "Ipswich Housing Action Group".

Postal Address

Ipswich Housing Action Group
22-24 Carr Street
Ipswich, IP4 1EJ

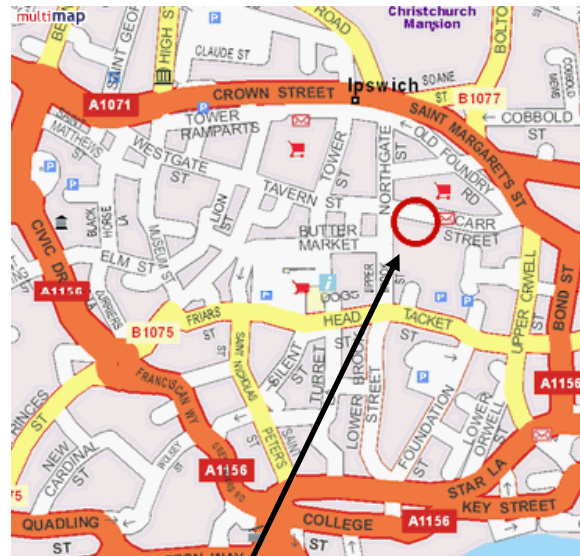
We are located at:
22-24 Carr Street, Ipswich IP4 1EJ

Tel: 01473 213102 Fax: 01473 253337
Email mas@ihag.co.uk

www.ihag.co.uk



[Twitter.com/IHAG_homeless](https://twitter.com/IHAG_homeless)



© Streetmap

**Our office is opposite Specsavers and Sports Direct.
The entrance is in the alley leading to
Tacket Street Car Park (behind Poundland).**

*Leave a gift in your Will that will change lives – contact us for more information.

The solution to your debt and benefits problems

Money Advice Service



- Confidential
- Professional
- Free

www.ihag.co.uk

Registered Charity No. 1107841
Company No. 5268499



Ipswich Housing Action Group (IHAG)

Ipswich Housing Action Group (IHAG) is a registered charity delivering services to people in Ipswich and the surrounding areas since 1976.

We provide:

- Supported Housing – for single homeless people with the aim of supporting them to gain independent living.
- Money Advice - to empower people to gain control of their finances.
- Chapman Centre – provides advice and support to marginalised and vulnerable people over 18 on a wide range of issues, such as benefits, debt, and housing. The Centre also offers services for people who are homeless and/or rough sleeping.
- Campaigning - to improve opportunities for homeless people.
- Advice, Advocacy and Support – to empower adults to gain control of their lives and situation.



Money Advice Service

IHAG Money Advice Service has been providing a professional welfare rights, debt advice and casework service for over 19 years, holding the Advice Quality Standard since 2003. Fully trained and certified Money Advisers, who are Debt Relief Order Intermediaries, deliver the advice and casework.

- Accredited Advice Workers
- Face-to-Face, Telephone & Email Advice
- Debt Relief Order Intermediaries
- Drop-in Service
- Financial Budgeting Courses



Financial Budgeting Courses

Contact us to schedule a free group training session.



Debt Advice

- Budgeting
- Maximising Income
- Repayment Plans
- Dealing with Priority and Non-priority Debts
- Dealing with Harassment and Bailiffs
- Dealing with Court Matters
- Insolvency (Bankruptcy / Debt Relief Orders)
- Liability Check



Welfare Benefits Advice

- Mandatory Reconsiderations/Appeals
- Short Term Benefit Advance
- Universal Credit
- Budgeting Loans
- Statutory Sick Pay
- Tax Credits
- Discretionary Housing Payments
- Local Welfare Assistance Applications
- Appropriation of Income