



Client Feedback

"IHAG got me back on my feet."

"They gave me insight into things and gave me coping strategies for life. They have given me pride in myself."

"I have struggles with drink and drugs and IHAG give you a good kick in the bum!"

"I have my own place now but IHAG made me feel important."



Volunteer with Housing Services

- Maintenance and handy-work
- Outdoor & sports activities
- Meaningful & training activities



Donations

Housing Services gratefully accepts donations small items for setting up home. Please enquire about our Donations List. We also welcome cash or cheque donations made payable to "Ipswich Housing Action Group".



Office Opening Hours

Tuesdays to Fridays

10.30am - 1.00pm

By appointment only at other times



Postal Address

Ipswich Housing Action Group
22-24 Carr Street
Ipswich, IP4 1EJ



Housing Service is part funded by:



Ipswich Housing Action Group

We are located at:
22-24 Carr Street, Ipswich IP4 1EJ

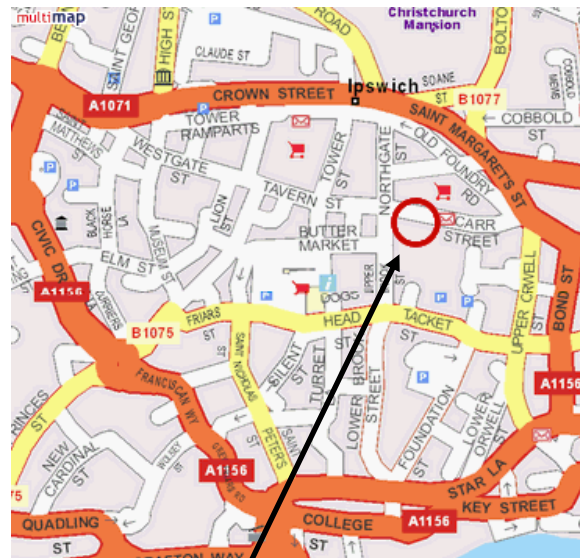
Tel: 01473 213102 Fax: 01473 253337

Email ihag@ihag.co.uk

www.ihag.co.uk



[Twitter.com/IHAG_homeless](https://twitter.com/IHAG_homeless)



© Streetmap

**Our office is opposite Specsavers and Sports Direct.
The entrance is in the alley leading to
Tacket Street Car Park (behind Poundland).**

**Leave a gift in your Will that will change lives – contact us for more information.*



The key to an independent future

Housing Services



Ipswich, Suffolk

- Accommodation
- Personalised Support
- Move-On Help & Support

www.ihag.co.uk

Registered Charity No. 1107841
Company No. 5268499

Ipswich Housing Action Group (IHAG)

Ipswich Housing Action Group (IHAG) is a registered charity delivering services to people in Ipswich and the surrounding areas since 1976.

We provide:

- Supported Housing – for single homeless people with the aim of supporting them to gain independent living.
- Money Advice - to empower people to gain control of their finances.
- Chapman Centre – provides advice and support to marginalised and vulnerable people over 18 on a wide range of issues, such as benefits, debt, and housing. The Centre also offers services for people who are homeless and/or rough sleeping.
- Campaigning - to improve opportunities for homeless people.
- Advice, Advocacy and Support – to empower adults to gain control of their lives and situation.



Accommodation

We have been supporting individuals in our Hostels for over 40 years. Our Housing Team is responsible for supporting up to 55 clients at a time in 14 shared houses in the Ipswich, including one house for people who require a drug free environment e.g those in recovery. Licence or Tenancy agreements are signed with each of our clients and they receive a handbook which explains about living in an IHAG House. They are supported by Housing Support Coordinators who help guide them in their journey to independent living.



Personalised Support to Move-On

The Housing Support Coordinators will meet with a client on a regular basis initially to develop a person centred support plan which is user lead. They revisit the plan on a regular basis and provide guidance and support in achieving their goals. We encourage involvement with meaningful activities which complement their support plan and develop social skills to help them move on successfully.



Move on starts on day one. The focus is to look at a client getting ready to sustain their own accommodation. Most clients will be ready for move on at around 9 months but this can vary depending on the person. This is when we actively start to look at suitable accommodation with either social or private landlords. Once the client has made their choice, we support them through their move and for a period of time afterwards. Depending on support required, the object is to ensure the client is able to sustain their own independent accommodation.

Outdoor Confidence Building Activities

This programme is a time for our clients to reflect and build upon their skills and to learn new ones in a social environment while engaging and promoting physical activity in a structured way. This new programme is designed to also serve as a motivational and empowerment tool and looks to improve mental and physical health.